

PRIVACY POLICY

Balaur Data Extractor · Balaur Data · Springwood, Queensland, Australia

Effective Date: April 2026 · Last Updated: April 2026

1. Introduction and Scope

This Privacy Policy applies to the Balaur Data Extractor software application, including the Windows desktop application and the mobile application for iOS and Android (collectively, the "Software"), and to the Balaur Data website located at balaurldataextractor.com (the "Website"), operated by Balaur Data, Springwood, Queensland, Australia ("we", "us", "our", or "Balaur Data").

This Policy is intended to inform you — the subscriber or user ("you", "your") — of how we handle information in connection with your use of the Software and Website, your rights under Australian privacy law, and your responsibilities regarding the data you choose to process using our Software.

We are committed to complying with the *Privacy Act 1988* (Cth) and the Australian Privacy Principles (APPs) contained in Schedule 1 of that Act, as well as all other applicable Australian privacy legislation.

2. The Fundamental Nature of Our Software — Offline, Local, No Cloud

Balaur Data Extractor is designed and built as a fully offline, local-processing software system. This is a core architectural decision, not merely a feature. It has the following privacy implications:

2.1 Your Documents Never Leave Your Device

When you use the Software to photograph, scan, import, or process any document — whether a receipt, invoice, form, identification document, delivery docket, financial statement, or any other material — that document is processed entirely on your own device. The document data, extracted field values, photographs, and output spreadsheets are stored only on your local hardware. At no point does Balaur Data transmit, receive, store, index, analyse, or have any access to the content of the documents you process.

2.2 OCR Processing Is Local

The primary optical character recognition (OCR) engine used by the Software is Tesseract OCR, which runs entirely on your local machine. No text, image data, or document content is sent to any external server during Tesseract OCR processing.

2.3 Optional Cloud OCR Fallback

The Software includes an optional fallback to [OCR.space](https://ocr.space), a third-party cloud OCR service, which may be activated if Tesseract fails to process a particular document, or if you have configured the Software to use [OCR.space](https://ocr.space) as a preference. If and only if this fallback is triggered, a copy of the relevant document image may be transmitted to [OCR.space](https://ocr.space) servers for processing. [OCR.space](https://ocr.space) is subject to its own Privacy Policy available at ocr.space. You acknowledge and accept that by enabling or permitting the [OCR.space](https://ocr.space) fallback, your document may be processed by a third party. You may disable this fallback entirely in the Software settings by removing your [OCR.space](https://ocr.space) API key.

2.4 Wi-Fi Transfer Between Your Own Devices

The Wi-Fi phone-to-PC transfer feature transmits photographs from your mobile device to your desktop computer over your local area network (LAN) via a direct device-to-device HTTP connection. This transfer

does not route through any Balaur Data server, cloud service, or external network. The data remains entirely within your local network. You are responsible for the security of your local network.

2.5 You Control Your Data

Because the Software is offline and local, you — the user — are in full control of every piece of data processed by the Software. You decide which documents to process, how to store the output, and whether to share or delete it. Balaur Data cannot access, modify, delete, or recover your locally stored data under any circumstances. It is your responsibility to back up, protect, and manage the data you process using the Software.

3. Information We Do Collect

Although the Software processes your documents locally, Balaur Data does collect limited personal information in the following circumstances:

3.1 Subscription and Account Information

When you purchase a subscription to the Software, your payment and account details are collected and processed by our payment processors — Paddle (for desktop subscriptions) and the Apple App Store or Google Play Store (for mobile subscriptions). These processors act as the Merchant of Record and handle your payment card details, billing address, and transaction history. Balaur Data receives limited information from these processors, which may include your email address, country of residence, subscription tier, and transaction reference numbers, solely for the purpose of managing your subscription.

3.2 Licence Verification

The desktop Software includes a licence key system managed through Paddle. When the Software verifies your licence, a licence key and associated device identifier may be transmitted to Paddle's servers for validation. This is a standard software licence verification mechanism and does not involve the content of your documents.

3.3 Website Contact Form

If you submit an enquiry through the contact form on our Website, the information you provide — including your name, email address, and message content — is transmitted via Web3Forms, a third-party form handling service, to our business email address. This information is used solely to respond to your enquiry and is not used for marketing unless you explicitly consent.

3.4 Website Analytics and Cookies

Our Website is hosted on Cloudflare Pages. Cloudflare may collect standard web access logs including IP addresses, browser type, and pages visited for the purposes of security, performance optimisation, and DDoS protection. We do not currently use tracking cookies, advertising cookies, or third-party analytics platforms on our Website. If this changes, this Policy will be updated accordingly.

3.5 Support Communications

If you contact us for technical support or other assistance via email, we will retain copies of that correspondence for the purpose of resolving your issue and improving our Software.

4. Your Responsibilities as a Data Controller

Because the Software operates entirely offline on your own hardware, you — not Balaur Data — are the data controller for all personal information contained in or extracted from documents you process using the

Software. This has important legal implications under the *Privacy Act 1988* (Cth) and, where applicable, other privacy legislation.

As a data controller, you are responsible for:

- Ensuring you have a lawful basis to collect, store, and process any personal information contained in documents you scan or extract.
- Complying with the Australian Privacy Principles (APPs) or other applicable privacy laws with respect to the personal information you handle using the Software.
- Obtaining appropriate consent from individuals whose personal information appears in documents you process, where required by law.
- Implementing appropriate technical and organisational measures to protect personal information you extract and store locally.
- Responding to access, correction, or deletion requests from individuals whose data you process.
- Ensuring that any document you process does not violate the privacy rights of third parties.
- Not using the Software to process sensitive personal information (including health information, financial account details, or government identifiers such as Tax File Numbers) in a manner that would breach Australian privacy law.

Balaur Data accepts no liability for your use of the Software to process personal information of third parties, or for any breach of privacy law arising from your use of the Software.

5. How We Use Your Information

The limited personal information we collect is used only for the following purposes:

- Processing and managing your subscription and payments.
- Verifying your software licence.
- Responding to your enquiries and providing customer support.
- Sending transactional communications such as subscription confirmation, renewal notices, and licence keys.
- Complying with our legal obligations under Australian law.
- Protecting the security and integrity of our Website and Software.

We do not sell, rent, trade, or otherwise disclose your personal information to third parties for marketing or commercial purposes. We do not use your information for targeted advertising.

6. Disclosure of Information

We may disclose your personal information to:

- **Paddle** — our desktop payment processor and Merchant of Record, for subscription management and licence verification.
- **Apple App Store / Google Play Store** — for mobile subscription processing.
- **Web3Forms** — for processing contact form submissions.
- **Cloudflare** — our Website hosting provider.
- **OCR.space** — only if you have enabled the optional cloud OCR fallback, and only for the specific document being processed.
- **Law enforcement or regulatory bodies** — where required by Australian law, a court order, or regulatory authority.

All third-party service providers used by Balaur Data are selected with regard to their privacy and security practices. We encourage you to review their respective privacy policies.

7. Cross-Border Disclosure

Some of our third-party service providers — including Paddle, Apple, Google, Web3Forms, and Cloudflare — may process or store your personal information outside Australia. Where this occurs, we take reasonable steps to ensure such providers are bound by privacy obligations comparable to the Australian Privacy Principles, in accordance with APP 8.

8. Data Security

We take reasonable steps to protect the personal information we hold from misuse, interference, loss, unauthorised access, modification, or disclosure. These steps include using reputable third-party service providers, limiting access to personal information to authorised personnel, and using encrypted communications.

However, no method of data transmission or storage is completely secure. You acknowledge that you provide personal information at your own risk, and that Balaur Data cannot guarantee absolute security.

For document data processed by the Software: because this data never reaches our servers, we have no ability to protect it. Security of your locally stored document data is entirely your responsibility.

9. Retention of Information

We retain personal information only for as long as necessary to fulfil the purposes for which it was collected, or as required by Australian law. Subscription and transaction records are retained for a minimum of seven (7) years in accordance with Australian taxation and accounting obligations. Support communications are retained for a reasonable period after the issue is resolved.

10. Your Privacy Rights

Under the Australian Privacy Principles, you have the right to:

- Request access to the personal information we hold about you.
- Request correction of inaccurate, incomplete, or out-of-date personal information.
- Make a complaint about our handling of your personal information.
- Opt out of receiving non-essential communications from us.

To exercise these rights, contact us at balaurdataextractor@gmail.com. We will respond within 30 days. If you are unsatisfied with our response, you may lodge a complaint with the Office of the Australian Information Commissioner (OAIC) at oaic.gov.au.

11. Children's Privacy

The Software and Website are not directed at children under the age of 13. We do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us immediately.

12. Changes to This Policy

We may update this Privacy Policy from time to time. The current version will always be available at balaurdataextractor.com. We will notify subscribers of material changes via email where practicable. Your continued use of the Software or Website following a change constitutes acceptance of the updated Policy.

13. Contact Us

For any privacy-related queries, access requests, or complaints, please contact:

Balaur Data

Springwood, Queensland, Australia

Email: balaurdataextractor@gmail.com

Website: balaurdataextractor.com

This Privacy Policy was prepared with reference to the Privacy Act 1988 (Cth), the Australian Privacy Principles (APPs), and applicable guidance from the Office of the Australian Information Commissioner (OAIC). This document does not constitute legal advice. Balaur Data recommends you seek independent legal advice if you have specific compliance obligations.